ASTD November Lunch meeting: "Communications Bleeps and Blunders in Business"

When 12 Nov 2013

11:30 AM - 1:00 PM

Location The Chattanoogan, 1201 Broad St, Chattanooga, Tennessee 37402

Spaces left 2

Registration

Greater Chattanooga ASTD Member
\$19.00 (USD)

This registration is for those attending this meeting that are current ASTD Chattanooga members.

Guest - \$26.00 (USD)
This registration is meant for those attending our program that aren't a member of ASTD nor SHRM chapter.

Register

Chattanooga ASTD Chapter

Joint Meeting with SHRM Chattanooga Chapter



WHEN: November 12th, 2013

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WHERE: The Chattanoogan, 1201 Broad St, Chattanooga, Tennessee 37402

Communications Bleeps and Blunders in Business Flyer

You said one thing; your employee or coworker heard something else. Nobody is wrong, but now everyone is confused. Laugh and learn as Todd Hunt shares valuable lessons wrapped in humor, providing fresh insights on how to communicate better with colleagues and employees to increase profitability. We'll even laugh at ourselves, with Todd leading the way. He's a Recovering Anal Retentive Professional (RARP) who finally learned to lighten up!

Upon the completion of this program, you will:

- Tune in to where your listener is "coming from," and tailor your communication style to leverage people and process in pursuit of profitability.
- Discover the eight problem words that could cost you customers or members.
- Re-think your voice mail greeting to eliminate confusion and save valuable time.

For additional information – Karla Byrd – ASTD Programs, karlascomputercafe@comcast.net