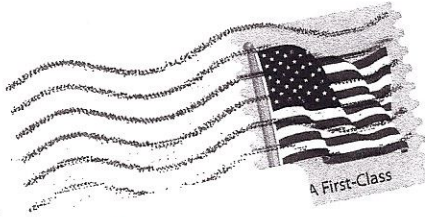
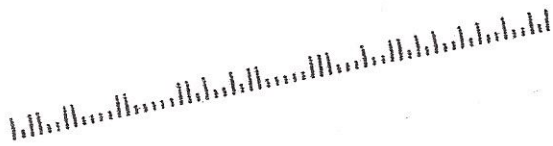


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RE: Keynote
presentation for
Pennsylvania Dental
Association on
June 8, 2007.

Reference:
Rebecca Von Neida
[NEE-duh]
(717) 234-5941
Ext. 117
rvn@padental.org

Dear Todd,

Thank you for your humorous and
timely reminders of communication missteps.
Many of our PDA members commented on
their enjoyment of your presentation.
Most dentists recognize the importance of
superlative communication skills. Thanks again.

Sincerely
Jon Johnston