

Program Overview and Presenter **Information**

2015 Maryland SHRM State Conference

at the Clarion Hotel in Ocean City Maryland



2015 MD SHRM State Conference September 27th – 29th

*****The Conference has been pre-approved by HRCI and SHRM for 10.5 recertification credits! Including 5 HRCI Business Credits! *****

OPENING KEYNOTE:

Todd Hunt, COMMUNICATION BLEEPS AND BLUNDERS IN BUSINESS

You said one thing; your employee or coworker heard something else. Nobody is wrong, but now everyone is confused—and you have to handle it! Laugh and learn as Todd Hunt shares valuable lessons wrapped in humor, demonstrating how to communicate better with customers and colleagues to become more successful. We'll even laugh at ourselves, with Todd leading the way.

